

**John B. Lacson Foundation Maritime University-Molo, Inc.  
College of Business  
Iloilo City**

**EXPERIENCES OF THE BSCSM STUDENTS IN  
BANQUET, FUNCTION AND CATERING SERVICES (CSM12)**

**A Research Paper Presented to  
the Faculty Members, College of Business  
John B. Lacson Foundation Maritime University-Molo, Inc.  
Iloilo City**

**In Partial Fulfilment  
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(Methods of Research)**

by

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**Abstract**

This descriptive study aimed to determine the experiences of BSCSM students in Banquet, Function and Catering Services(CSM12). This study was conducted during the first semester of academic year 2017-2018. The participants were fifty-five fourth year students who have taken Banquet, Function and Catering Services(CSM12). The independent variables are sex and family monthly income. To come up with the data needed, the researchers' made checklist questionnaire which was used as an instrument to collect the data from the respondents. The results revealed that the experiences of BSCSM students when taken as a whole showed that they had *enjoyed dealing with the customers, encountered misunderstanding from customers as well as shortage on personal allowance due to several catering contributions, the catering event was a great success and was suited for participants who wants to gain knowledge*. In addition, though *the group had experienced difficulties in dealing irresponsible team mates, customers were satisfied with the services offered by the event organizer*. On the other hand, *the group experienced problems with shortage of funds for catering events, and there were several absences in other classes due to tight schedule and difficulties in dealing irresponsible team mates in preparation for the event*.